

## **TERMS OF CONTRACT**

- 1. The "Leaf Loyalty Club" is a service product of Carya Turizm Yatırımları A.S Regnum Carya's loyalty program.
- 2. The application form must be completed to enroll in the "Leaf Loyalty Club" loyalty program. Within the scope of the Personal Data Protection Law No. 6698 in force, we shall process your personal and sensitive personal data in the application form and share this data with the relevant service provider. Information relating to your personal and sensitive personal data such as "name, surname, identity number / passport number, date of birth, e-mail and mobile phone number" must be filled in the application form.
- 3. Application to the program does not imply acceptance to the program. You shall be notified by e-mail about your acceptance to Regnum Carya's "Leaf Loyalty Club" loyalty program.
- 4. Your personal and sensitive personal data may be processed and stored for the purpose of sending announcements, invitations, promotions, etc. that may include information and visibility relating to sponsors / supporters.
- 5. Within the framework of the contracts or activities carried out with third party natural or legal persons in a business relationship with Regnum Carya, your personal and sensitive personal information, if needed, may be shared with Carya Turizm Yatırımları A.Ş and its affiliate Öztürk Grup Şirketleri, service providing natural and legal persons, business partners, solution partners, company officials, legally authorized public institutions, related third parties and for the purposes set out in article 4 of this contract.
- 6. It is required to be over the age of 18(eighteen) to enroll in the "LeafLoyaltyClub" loyalty program and to benefit from its advantages and discounts.
- 7. The "LeafLoyaltyClub" loyalty program and its membership cards Green, Gold, Silver and Ruby cards are the property of Regnum Carya. These cards are not subject to the terms of "The Regulation on Bank Cards and Credit Cards" and are only valid in Regnum Carya facilities.
- 8. The "Leaf Loyalty Club" loyalty program is valid for personal expenses at Regnum Carya. The loyalty program allows its members to benefit from the discounts and advantages offered by Regnum Carya.
- 8. Only a natural person (the primary person staying in the room) in whose name the card has been issued can use the "Leaf Loyalty Club" loyalty program for expenses and earnings.
- 10. During the process of earning points, returning/ replacing the membership card and when redeeming benefits, for security reasons the member may be asked to present Regnum Carya employees with identification such as passport, identity card, license etc. together with their "Leaf Loyalty Club" membership card.
- 11. The discounts and benefits offered by the "Leaf Loyalty Club" loyalty program is limited by the scope determined by Regnum Carya. The program cannot be used simultaneously with other benefits or combined with other benefits or discounts. Regnum Carya reserves the right to temporarily or permanently suspend or change the discount, benefit, points system and membership of the "Leaf Loyalty Club" loyalty program when necessary with prior notice by telephone, e-mail, message and other means or without justification. Furthermore, Regnum Carya reserves the right to postpone the discounts and benefits, modify, cancel or change the general terms and condition of the discount rates offered.
- 12. Regnum Carya may merge the "Leaf Loyalty Club" loyalty program with other programs or campaigns.
- 13. In the event that the loyalty card is lost or stolen the cardholder may request a new card by notifying Regnum Carva.
- 14. The member agrees and declares that in the event of a disagreement, all records of Regnum Carya shall be taken as the basis for the settlement of the disagreement.
- 15. The member declares that the information provided to Regnum Carya and other program partners in this form are accurate and true and undertakes that he/she shall update this information in case of any changes.